

Year: July 2017				
Date (mo/day)	Time	Location	pos/neg	Comments
1/8	10:00 AM	Market & Castro	neg	A customer wanted to pay the monitor\$200to stay in the restroom for an hour; he was told no
1/17	3:30 PM	Market & Castro	maint	Toilet would not flush
1/17	4:30 PM	Market & Castro	maint	Toilet fixed
1/21	9:25 AM	Market & Castro	maint	The unit shut down; the "Temporarily Out of Service" would not go off
1/22	8:30 AM	Market & Castro	maint	Found toilet all messed up
1/24	2:30 PM	Market & Castro	maint	Unit not working
1/24	4:00 PM	Market & Castro	maint	Unit fixed
1/24	4:53 PM	Market & Castro	maint	The unit took four hours to repair. He was upset because he had to wait.
1/25	12:15 PM	Market & Castro	pos	Called the police to have a homeless man leave the proximity
1/27	4:11 PM	Market & Castro	maint	Unit opened and clean
1/27	4:21 PM	Market & Castro	maint	Sign on the unit showed "Vacant" when a customer was inside
1/30	8:40 AM	Market & Castro	maint	Unit opened and clean
2/1	4:20 PM	Market & Castro	maint	Out of toilet paper
2/1	5:00 PM	Market & Castro	pos	A family from Spain commented about how clean the unit was
2/2	8:40 AM	Market & Castro	pos	Clean unit
2/2	12:31 PM	Market & Castro	maint	Unit checked
2/2	4:16 PM	Market & Castro	maint	Unit checked
2/18	9:00 AM	Market & Castro	maint	Unit is working
2/18	9:05 AM	Market & Castro	neg	7 guys inside when JC showed up; one male had a knife
2/19	9:15 AM	Market & Castro	maint	unit arrived and working
2/19	7:12 PM	Market & Castro	pos	Received a compliment about what a fantastic job we are doing for the City
2/25	9:00 AM	Market & Castro	maint	Door is not working on the unit
2/25	10:20 AM	Market & Castro	maint	Door fixed
2/26	9:00 AM	Market & Castro	maint	Unit opened and clean
3/1	1:00 PM	Market & Castro	pos	A female from Germany said there are so many free toilets in America; in Europe you have to pay
3/4	9:00 AM	Market & Castro	maint	Unit opened and clean
3/5	9:00 AM	Market & Castro	maint	Unit opened and clean
3/5	2:27 PM	Market & Castro	maint	Door is still opening up while in use
3/16	4:15 PM	Market & Castro	neg	Homeless individual stayed in the unit when the door opened he had broken a syringe and threw it in the trash in side unit.
3/17	11:34 AM	Market & Castro	pos	This is the cleanest public unit I've ever seen
3/18	6:42 PM	Market & Castro	maint	Unit broke down
3/19	9:00 AM	Market & Castro	maint	Unit is open and working
3/25	9:15 AM	Market & Castro	maint	Unit opened late due to a customer refusing to come out, customer with a pit bull; police were called
3/25	9:20 AM	Market & Castro	maint	Unit was opened
3/26	9:00 AM	Market & Castro	maint	Unit is open and working
3/26	9:40 AM	Market & Castro	maint	JC DeCaux is on site working on door
3/26	10:45 AM	Market & Castro	maint	JC DeCaux fixed door
3/31	10:05 AM	Market & Castro	maint	Unit down
4/1	9:00 AM	Market & Castro	maint	Unit is open and working
4/2	9:00 AM	Market & Castro	maint	Unit is open and working
4/4	8:57 AM	Market & Castro	pos	Muni Bus driver thanked Pit Stop for getting people out of RR because they sleep in there and don't let other use RR
4/4	11:44 AM	Market & Castro	maint	Supervisor advised me to get books ASAP.
4/4	11:50 AM	Market & Castro	pos	Customers are very thankful to have Pit Stop here
4/4	11:58 AM	Market & Castro	pos	Lots of compliments about all monitors
4/4	12:07 PM	Market & Castro	pos	Slight malfunction had to reset
4/5	10:15 AM	Market & Castro	maint	Door wouldn't close or open
4/5	6:40 PM	Market & Castro	maint	Unit out of service; maintenance called