

Year: 2017

Date (mo/day)	Time	Location	pos/neg
1/8	10:00 AM	Market & Castro	neg
1/17	3:30 PM	Market & Castro	maint
1/17	4:30 PM	Market & Castro	maint
1/21	9:25 AM	Market & Castro	maint
1/22	8:30 AM	Market & Castro	maint
1/24	2:30 PM	Market & Castro	maint
1/24	4:00 PM	Market & Castro	maint
1/24	4:53 PM	Market & Castro	maint
1/25	12:15 PM	Market & Castro	pos
1/27	4:11 PM	Market & Castro	maint
1/27	4:21 PM	Market & Castro	maint
1/30	8:40 AM	Market & Castro	maint
2/1	4:20 PM	Market & Castro	maint
2/1	5:00 PM	Market & Castro	pos
2/2	8:40 AM	Market & Castro	pos
2/2	12:31 PM	Market & Castro	maint
2/2	4:16 PM	Market & Castro	maint
2/18	9:00 AM	Market & Castro	maint
2/18	9:05 AM	Market & Castro	neg
2/19	9:15 AM	Market & Castro	maint
2/19	7:12 PM	Market & Castro	pos
2/25	9:00 AM	Market & Castro	maint
2/25	10:20 AM	Market & Castro	maint
2/26	9:00 AM	Market & Castro	maint
3/1	1:00 PM	Market & Castro	pos
3/4	9:00 AM	Market & Castro	maint
3/5	9:00 AM	Market & Castro	maint
3/5	2:27 PM	Market & Castro	maint
3/16	4:15 PM	Market & Castro	neg
3/17	11:34 AM	Market & Castro	pos
3/18	6:42 PM	Market & Castro	maint
3/19	9:00 AM	Market & Castro	maint
3/25	9:15 AM	Market & Castro	maint
3/25	9:20 AM	Market & Castro	maint
3/26	9:00 AM	Market & Castro	maint
3/26	9:40 AM	Market & Castro	maint
3/26	10:45 AM	Market & Castro	maint
3/31	10:05 AM	Market & Castro	maint
4/1	9:00 AM	Market & Castro	maint
4/2	9:00 AM	Market & Castro	maint
4/4	8:57 AM	Market & Castro	pos
4/4	11:44 AM	Market & Castro	maint
4/4	11:50 AM	Market & Castro	pos
4/4	11:58 AM	Market & Castro	pos

4/4	12:07 PM	Market & Castro	pos
4/5	10:15 AM	Market & Castro	maint
4/5	6:40 PM	Market & Castro	maint
4/9	9:00 AM	Market & Castro	maint
4/14	9:00 AM	Market & Castro	maint
4/14	2:15 PM	Market & Castro	maint
4/15	2:30 PM	Market & Castro	pos
4/15	2:33 PM	Market & Castro	pos
4/16	9:10 AM	Market & Castro	maint
4/16	12:35 PM	Market & Castro	pos
4/16	4:57 PM	Market & Castro	pos
4/19	9:00 AM	Market & Castro	maint
4/22	2:07 PM	Market & Castro	pos
4/22	6:17 PM	Market & Castro	N/A
4/23	5:05 PM	Market & Castro	maint
4/29	5:40 PM	Market & Castro	pos
4/29	5:48 PM	Market & Castro	pos
4/30	10:27 AM	Market & Castro	maint
4/30	3:10 PM	Market & Castro	maint
4/30	4:47 PM	Market & Castro	maint
4/30	5:21 PM	Market & Castro	maint
5/12	5:00 PM	Market & Castro	maint
5/12	6:30 PM	Market & Castro	maint
5/13	9:07 AM	Market & Castro	maint
5/13	3:45 PM	Market & Castro	maint
5/14	9:02 AM	Market & Castro	maint
5/14	5:20 PM	Market & Castro	maint
5/14	7:20 PM	Market & Castro	maint
5/18	8:40 AM	Market & Castro	maint
5/22	8:50 AM	Market & Castro	maint
5/27	6:10 PM	Market & Castro	maint
6/3	11:27 AM	Market & Castro	maint
6/3	12:48 PM	Market & Castro	maint
6/10	11:02 AM	Market & Castro	maint
6/10	11:02 AM	Market & Castro	maint
6/10	1:45 PM	Market & Castro	maint
6/10	5:02 PM	Market & Castro	pos
6/17	1:15 PM	Market & Castro	maint
6/24	8:58 AM	Market & Castro	maint
6/24	11:00 AM	Market & Castro	maint
6/24	11:20 AM	Market & Castro	maint
6/24	12:45 PM	Market & Castro	maint
6/24	1:30 PM	Market & Castro	maint
6/26	12:00 PM	Market & Castro	maint
6/30	10:45 AM	Market & Castro	maint
6/30	3:15 PM	Market & Castro	maint
6/30	6:20 PM	Market & Castro	maint
7/2	9:48 AM	Market & Castro	maint

7/2	10:17 AM	Market & Castro	maint
7/8	9:00 AM	Market & Castro	maint
7/8	10:15 AM	Market & Castro	maint
7/8	2:48 PM	Market & Castro	pos
7/9	8:50 AM	Market & Castro	maint
7/16	9:13 AM	Market & Castro	maint
7/16	12:32 PM	Market & Castro	maint
7/16	6:15 PM	Market & Castro	pos
7/17	5:00 PM	Market & Castro	maint
8/5	9:00 AM	Market & Castro	maint
8/5	12:00 PM	Market & Castro	maint
8/14	9:00 AM	Market & Castro	maint
8/14	10:00 AM	Market & Castro	maint
8/20	6:58 PM	Market & Castro	maint
8/24	11:27 AM	Market & Castro	maint
9/2	9:00 AM	Market & Castro	maint
9/2	4:00 PM	Market & Castro	maint
9/3	1:52 PM	Market & Castro	maint
9/3	4:50 PM	Market & Castro	maint
9/3	7:00 PM	Market & Castro	maint
9/4	5:15 PM	Market & Castro	maint
9/4	5:27 PM	Market & Castro	maint
9/4	5:47 PM	Market & Castro	maint
9/4	5:15 PM	Market & Castro	maint
9/5	12:47 PM	Market & Castro	maint
9/5	1:06 PM	Market & Castro	maint
9/11	9:00 AM	Market & Castro	maint
9/11	11:11 AM	Market & Castro	maint
9/12	11:05 AM	Market & Castro	maint
9/23	12:24 PM	Market & Castro	maint
9/24	4:30 PM	Market & Castro	maint
9/24	5:10 PM	Market & Castro	maint
9/26	6:12 PM	Market & Castro	maint
10/4	10:41 PM	Market & Castro	maint
10/4	11:16 AM	Market & Castro	maint
10/6	9:00 AM	Market & Castro	maint
10/6	1:15 PM	Market & Castro	maint
10/17	9:00 AM	Market & Castro	maint
10/17	10:00 AM	Market & Castro	maint
10/17	2:42 PM	Market & Castro	maint
10/18	9:00 AM	Market & Castro	maint
10/18	1:10 PM	Market & Castro	maint
10/20	9:00 AM	Market & Castro	maint
10/20	10:00 AM	Market & Castro	maint
10/24	1:00 PM	Market & Castro	maint
11/4	3:40 PM	Market & Castro	maint
11/9	11:37 AM	Market & Castro	maint

11/9	12:45 PM	Market & Castro	maint
11/9	1:40 PM	Market & Castro	maint
11/9	11:37 AM	Market & Castro	maint
11/9	12:45 PM	Market & Castro	maint
11/9	1:40 PM	Market & Castro	maint
11/9	5:35 PM	Market & Castro	maint
11/9	6:00 PM	Market & Castro	maint
11/17	9:00 AM	Market & Castro	maint
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12/16	1:13 PM	Market & Castro	maint
12/16	2:10 PM	Market & Castro	maint

Comments

A customer wanted to pay the monitor\$200to stay in the restroom for an hour; he was told no
Toilet would not flush
Toilet fixed
The unit shut down; the "Temporarily Out of Service" would not go off
Found toilet all messed up
Unit not working
Unit fixed
The unit took four hours to repair. He was upset because he had to wait.
Called the police to have a homeless man leave the proximity
Unit opened and clean
Sign on the unit showed "Vacant" when a customer was inside
Unit opened and clean
Out of toilet paper
A family from Spain commented about how clean the unit was
Clean unit
Unit checked
Unit checked
Unit is working
7 guys inside when JC showed up; one male had a knife
unit arrived and working
Received a compliment about what a fantastic job we are doing for the City
Door is not working on the unit
Door fixed
Unit opened and clean
A female from Germany said there are so many free toilets in America; in Europe you have to pay
Unit opened and clean
Unit opened and clean
Door is still opening up while in use
Homeless individual stayed in the unit when the door opened he had broken a syringe and threw it in the trash in side unit.
This is the cleanest public unit I've ever seen
Unit broke down
Unit is open and working
Unit opened late due to a customer refusing to come out, customer with a pit bull; police were called
Unit was opened
Unit is open and working
JC DeCaux is on site working on door
JC DeCaux fixed door
Unit down
Unit is open and working
Unit is open and working
Muni Bus driver thanked Pit Stop for getting people out of RR because they sleep in there and don't let other use
Supervisor advised me to get books ASAP.
Customers are very thankful to have Pit Stop here
Lots of compliments about all monitors

Slight malfunction had to reset
Door wouldn't close or open
Unit out of service; maintenance called
Unit open
Unit non operational called JC DeCaux @ 9:45 AM
Unit fixed
Female thanked us for being here. I've been here 20 years and haven't felt safe or pride until I seen you.
Male said you guys are appreciated
Unit open
Male said this is a great sight to see Pit Stop out here
Female said the Pit Stop is a Blessing to this City thank you for your service
Unit non operational when it arrived
Fantastic
911 pushed twice by accident
Toilet dispenser bracket broke, tied in place with a shoelace
You guys improve the area
The line at the bar is forty people.
Cycle function out of order
Unit fixed
Will not cycle; hand wash starts when the door opens
Unit fixed
Unit out of order
Unit still not working
Unit not working
Service man unable to fix the unit
Mechanic arrived this morning and repaired the unit, not sure of exact time. I arrived at 8:45 AM at which time the unit was back in service.
Open button getting touch
Free access button fixed
Unit open
Unit open
Display "Out of Service"
Water runs when the door is open, unit down
Unit fixed
Wire hanging inside; box missing a cap
Refuses to run a cycle
Fixed
This is a great tool when visiting the City
Cleaned Muni Garden
Unit open
Toilet paper empty; called JC DeCaux
unable to open dispenser; van driver refused to fill
Bathroom was being worked on for approx. 1 hour (Toilet paper dispenser)
Fixed
The black over the toilet was missing when I arrived at 12:00 PM
Unit nonoperational; power and motor out
Unit fixed
Out of service
Face plate and velcro missing

Fixed
Was a mess when I showed up. Door does not open and close automatically, works manually. Cleaning cycle takes a long time to kick on.
Started to clean all the time had to text JC.
Three females said this is very cool. I like it, it is very clean and I would use this unit all the time.
Gavino came to open and clean the toilet
The unit is down
Fixed
I was told the unit was very clean since Pit Stop has taken over. He has lived here all his life
White panel on front door needs to be replaced. It has a long crack in the plastic
the unit is out of servie due to mishandling and poor maintenance
unit open
Unit down
Unit fixed
All buttons on the unit not working
Pit Stop maintenance check, unit is working
The power in the area is out, PG&E is working on the problem.
Unit running again
Unit down
Unit fixed
Unit down
Unit reset
Unit reset
Unit reset
Unit goes to cleaning cycle and door opens automatically then closes. Unit had to be reset repeatedly
Went through cleaning cycle then out of service. Water drained out
Filled water and reset
Out of service, can not reset
unit fixed
Mirror was stolen out of unit sometime over the weekend because it was left inside overnight along with stickers for the inside open button and instruction button sticker
Mirror from unit is missing
Unit went out of service
Unit fixed
Need better attachment for mirror
Power outage in area
Power returned
Unit out of order; reset the unit and the unit will not flush after use
Unit fixed
Unit down
Unit fixed
Unit down
Unit down
Unit fixed
Screen door broken into and vandalized
Unit fixed. Screen still gone
Unit malfunctioning; auto clean cycle fails to initiate after exit. Door stays open.
Unit down
Unit out of service

Unit fixed
Unit Fixed
Unit has been on and off (broken) all day
Unit Fixed
Unit Fixed again
Unit out of service
Unit out of service
As soon as I arrived I noticed the face plate around the screen that lets you know the machine is vacant/cleaning was completely removed.
Toilet paper dispenser was vandalized last night. Unit is operational as repairs are continuing.
Late data recording due to issues that led to not being able to get supplies.
Unit out of service; toilet seat stuck in upward position
Unit down; power out
Unit fixed
Unit out of service and would not reset
Unit fixed