

**Castro/Upper Market Community Benefit District  
Services Committee Minutes**

**February 17, 2017 12:00 pm - 1:00 pm**

Present: Chase Chambers, Jim Laufenberg

Guests/Staff: Andrea Aiello Executive Director

I. Introductions/Brown Act: Meeting called to order at 12:02 p.m. All introduced themselves, reviewed the Brown Act. Andrea asked Chase if he would agree to chair the Services committee, he said yes. This will include reviewing the agenda with Andrea before posting, chairing meeting, and working with committee members to implement any “tasks”.

II. CBD Survey Results/Report: Discussed survey results and recommendations.

**Cleaning**

Poop holder bags – Discussed Chase’s research. Chase will send Andrea link to the items he’s been researching. Andrea will ask Joe’s advice about location for test. Andrea reported that a steam-cleaning schedule will be developed once it stops raining so much. Regarding educating merchants on options for trash – Chase will research, Andrea will send him Rob Hanke’s contact info.

Andrea brought up the continual difficulty with staffing up the clean team. Joe is constantly interviewing people. He hires someone and then they don’t show up for their second day of work, or other related problem. Andrea would like to do what we can to show the long-term clean team workers that we appreciate them, by giving them a bonus at the end of the fiscal year (3 people – Joe, Henri, Justin). Committee members thought this would be a good idea.

**Safety**

Park Smart and Castro Cares – Andrea reported that Captain Perea attended the last Castro Cares Leadership Committee meeting and discussed car break-ins, he would like to see an effort where we put flyers in all the cars parked in the neighborhood re: Park Smart guidelines. Discussed, this is also an issue from our survey. Andrea will come back with a cost estimate.

III. Public Comment : There was none

IV. Adjourn: Adjourned at 10:05 a.m.

Minutes taken and prepared by Andrea Aiello

Approved 3/31/17