Operations Report

Castro / Upper Market CBD

January 2017

Dispatch # 415-471-7536

CASTRO / UPPER MARKET COMMUNITY BENEFIT DISTRICT

BLOCK by BLOCK
AN SMS HOLDINGS COMPANY

Highlights

Business Contacts

We received some feedback that people did not know our dispatch number which is **(415) 471-7536**. In January we put an emphasis on going into as many businesses as possible to educate workers on our services and to give them some copies of our dispatch cards with our phone number on it. We will continue reaching out to businesses and are looking into ways we can get our information out to more residents.

Pressure Washing

We have some upcoming changes to how we will do our pressure washing in the district. We are selling our current truck and pressure washer for a newer pressure washer that we can mount in the back of our truck. We will also go from pressure washing 3 days a week to 5 or 6 days a week in hopes that we can stay on top of stains in a timelier manner. We should have our new pressure washer and new deployment in February or early March.

Rain

We observed a lot of rainfall in January, and while we still clean during the rain, it does limit what we are able to do. When it rains we are unable to pressure wash due to risk of damaging our machine and the sidewalks being saturated with water. It also limits our graffiti abatement as we are not able to paint during the rain. As a result we saw our numbers for pressure washing and graffiti removal decrease in January compared to previous months. We did see a slight increase in trash pounds due to all the trash that we swept up being soaked with water.

Cleaning Statistics

January 2016 through January 2017

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
311 Request - Graffiti	**'16**	--	--	--	2	--	2	10	6	9	3	2	10	**44**
	'17	1	--	--	--	--	--	--	--	--	--	--	--	**1**
Biohazard - Needle	**'16**	82	42	33	54	37	21	77	50	103	57	120	59	**735**
	'17	74	--	--	--	--	--	--	--	--	--	--	--	**74**
Business Contact	**'16**	5	7	4	4	6	--	--	--	--	--	--	--	**26**
	'17	75	--	--	--	--	--	--	--	--	--	--	--	**75**
Cardboard - Flattened yards collected	**'16**	30	150	88	105	165	90	358	354	589	536	621	511	**3597**
	'17	692	--	--	--	--	--	--	--	--	--	--	--	**692**
Directions - Cleaning Ambassadors	**'16**	195	109	88	95	52	19	30	36	29	21	33	--	**707**
	'17	11	--	--	--	--	--	--	--	--	--	--	--	**11**
Graffiti Removed - Stickers	**'16**	124	85	87	39	114	31	45	54	64	55	20	47	**765**
	'17	11	--	--	--	--	--	--	--	--	--	--	--	**11**
Graffiti Removed-Paint	**'16**	69	55	43	137	242	110	139	101	79	133	86	43	**1237**
	'17	35	--	--	--	--	--	--	--	--	--	--	--	**35**
Hazardous Waste Clean-up (human)	**'16**	174	69	58	45	29	45	86	66	83	99	84	40	**878**
	'17	31	--	--	--	--	--	--	--	--	--	--	--	**31**
Illegal Dumping - 311 calls	**'16**	69	25	32	21	32	17	24	24	14	15	37	20	**330**
	'17	26	1	--	--	--	--	--	--	--	--	--	--	**27**
Litter/Debris/Leaf (Brute Cans) - Weight in pounds	**'16**	4150	4000	3500	4800	6725	5675	7200	7300	7025	5975	5300	6175	**67825**
	'17	7025	--	--	--	--	--	--	--	--	--	--	--	**7025**
Posters Removed	**'16**	4094	3100	2035	1643	2279	1750	1500	974	863	768	1091	702	**20799**
	'17	703	--	--	--	--	--	--	--	--	--	--	--	**703**
Power Washing (block faces)	**'16**	--	--	--	--	10	12	15	8	13	10	27	9	**104**
	'17	6	--	--	--	--	--	--	--	--	--	--	--	**6**
Power Washing-Hot Spots	**'16**	--	--	--	--	20	52	7	2	15	3	12	2	**113**
	'17	1	--	--	--	--	--	--	--	--	--	--	--	**1**
Scrub Requests	**'16**	38	3	1	3	17	20	16	10	7	21	34	16	**186**
	'17	8	--	--	--	--	--	--	--	--	--	--	--	**8**
Weed Abatement (block faces)	**'16**	--	--	--	--	11	2	1	3	--	--	7	--	**24**
Weed Abatement (sites)	**'16**	--	--	--	--	26	10	22	12	35	2	7	--	**114**
	'17	5	--	--	--	--	--	--	--	--	--	--	--	**5**

July 2016 through January 2017

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Castro Cares - 311 Illegal Dumping	**'16**	--	--	--	--	--	--	--	--	--	3	--	2	**5**
Castro Cares - Cardboard	**'16**	--	--	--	--	--	--	7	45	12	111	74	87	**336**
	'17	46	--	--	--	--	--	--	--	--	--	--	--	**46**
Castro Cares - Graffiti Tag	**'16**	--	--	--	--	--	--	--	--	3	12	--	2	**17**
	'17	6	--	--	--	--	--	--	--	--	--	--	--	**6**
Castro Cares - Hazardous Waste	**'16**	--	--	--	--	--	--	3	--	--	--	1	4	**8**
	'17	8	--	--	--	--	--	--	--	--	--	--	--	**8**
Castro Cares - Needles	**'16**	--	--	--	--	--	--	--	6	--	--	21	2	**29**
Castro Cares - Poster	**'16**	--	--	--	--	--	--	13	62	84	27	108	116	**410**
	'17	80	--	--	--	--	--	--	--	--	--	--	--	**80**
Castro Cares - Scrub	**'16**	--	--	--	--	--	--	11	--	--	--	--	3	**14**
Castro Cares - Sticker	**'16**	--	--	--	--	--	--	3	2	1	2	3	--	**11**
	'17	11	--	--	--	--	--	--	--	--	--	--	--	**11**

Castro Cares - Trash Lbs	**'16**	--	--	--	--	--	--	250	400	575	500	525	450	**2700**
	'17	375	--	--	--	--	--	--	--	--	--	--	--	**375**

October 2016 through January 2017

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Plaza Steward - 311 Illegal Dumping	**'16**	--	--	--	--	--	--	--	--	--	--	1	--	**1**
Plaza Steward - Cardboard	**'16**	--	--	--	--	--	--	--	--	--	56	63	119	**238**
	'17	110	--	--	--	--	--	--	--	--	--	--	--	**110**
Plaza Steward - Graffiti Tag	**'16**	--	--	--	--	--	--	--	--	--	36	--	5	**41**
	'17	27	4	--	--	--	--	--	--	--	--	--	--	**31**
Plaza Steward - Hazardous Waste	**'16**	--	--	--	--	--	--	--	--	--	15	15	11	**41**
	'17	27	7	--	--	--	--	--	--	--	--	--	--	**34**
Plaza Steward - Needles	**'16**	--	--	--	--	--	--	--	--	--	5	11	3	**19**
	'17	9	--	--	--	--	--	--	--	--	--	--	--	**9**
Plaza Steward - Poster	**'16**	--	--	--	--	--	--	--	--	--	104	191	128	**423**
	'17	61	39	--	--	--	--	--	--	--	--	--	--	**100**
Plaza Steward - Scrub	**'16**	--	--	--	--	--	--	--	--	--	--	3	--	**3**
	'17	2	2	--	--	--	--	--	--	--	--	--	--	**4**
Plaza Steward - Sticker	**'17**	35	--	--	--	--	--	--	--	--	--	--	--	**35**
Plaza Steward - Trash Lbs	**'16**	--	--	--	--	--	--	--	--	--	1025	1000	1050	**3075**
	'17	1225	75	--	--	--	--	--	--	--	--	--	--	**1300**

Photos

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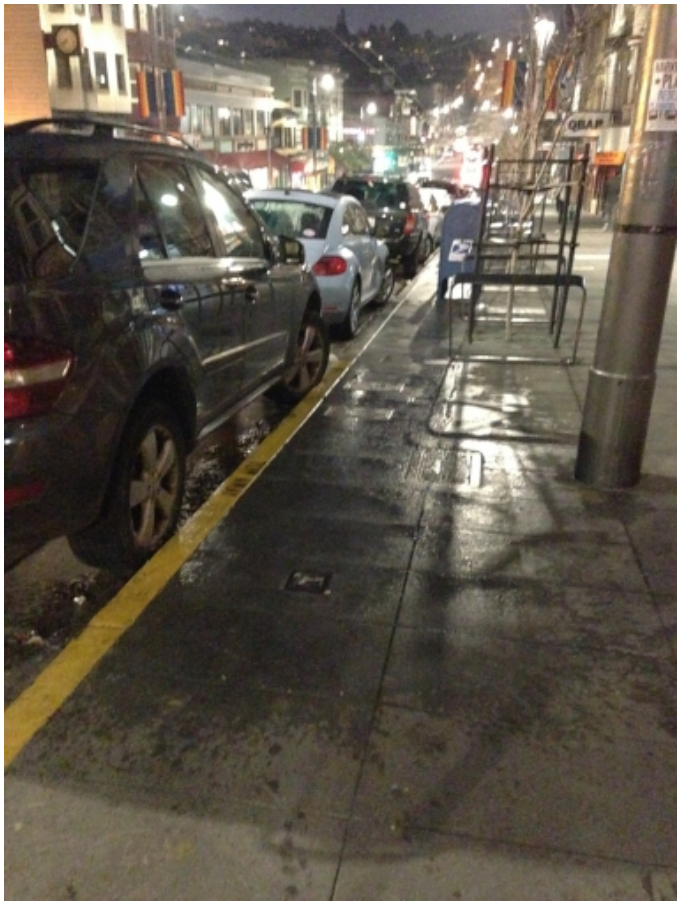
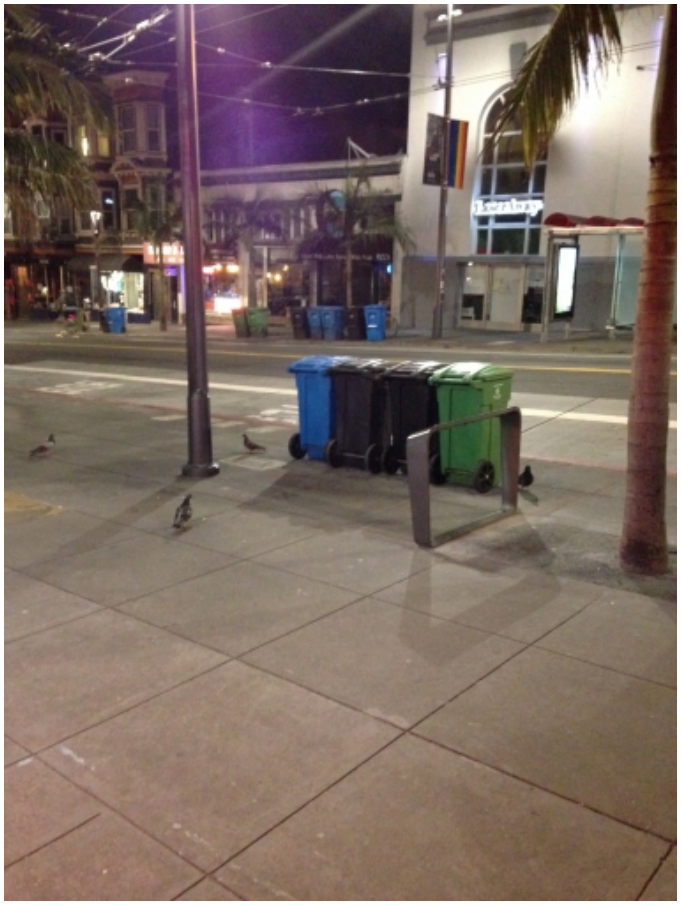
STOP
BUS





Dine Martine
Madonna Dearest

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NO PARKING
2 AM TO 6 AM
EVERYDAY
INCLUDING HOLIDAYS
STREET SWEEPING
Chicago Title

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2 AM TO 6 AM
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STREET SWEEPING
Chicago Title

NO PARKING
8 A.M. TO 10 A.M.
WEDNESDAY
STREET CLEANING
2 HOUR PARKING
8 A.M. TO 9 P.M.
MON THRU FRI
EXCEPT VEHICLES WITH
AREA S PERMITS

NO PARKING
8 A.M. TO 10 A.M.
WEDNESDAY
STREET CLEANING
2 HOUR PARKING
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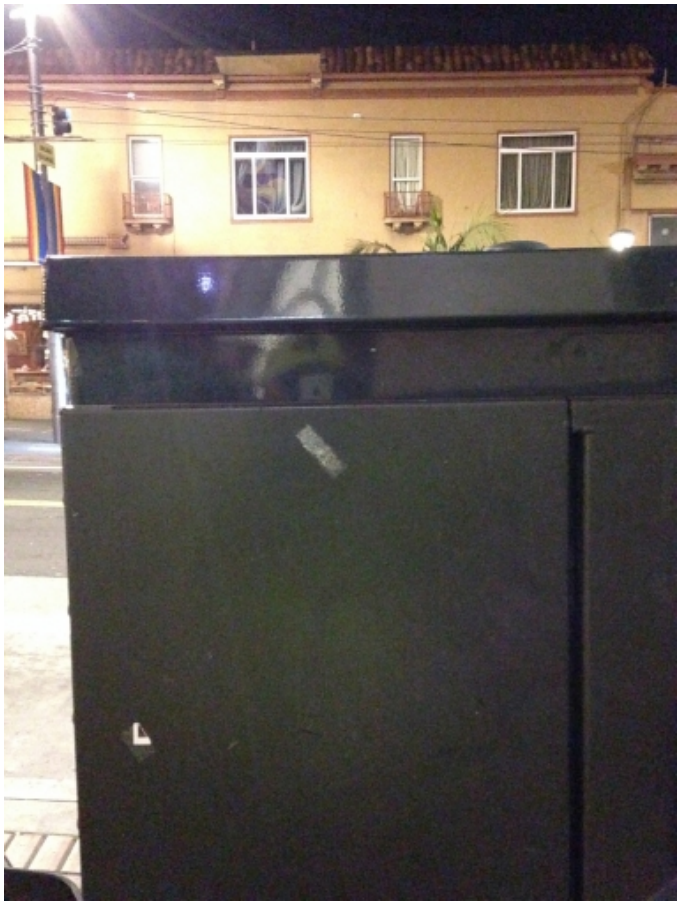

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