Operations Report

Castro / Upper Market CBD

October 2017

Dispatch - (415)4717536

Operations Manager - (415)471-7188

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CASTRO / UPPER MARKET COMMUNITY BENEFIT DISTRICT

BLOCK by BLOCK
AN SMS HOLDINGS COMPANY

Cleaning Statistics

July 2016 through October 2017

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Biohazard - Needle	**'16**	--	--	--	--	--	--	77	50	103	58	118	59	**465**
	'17	74	113	98	245	162	231	266	227	159	79	--	--	**1654**
Cardboard - Flattened yards collected	**'16**	--	--	--	--	--	--	354	351	589	536	603	511	**2944**
	'17	654	484	475	496	737	721	766	1226	1062	1824	--	--	**8445**
Graffiti Removed - Stickers	**'16**	--	--	--	--	--	--	45	54	64	55	20	47	**285**
	'17	11	37	50	72	26	22	17	30	48	107	--	--	**420**
Graffiti Removed-Paint	**'16**	--	--	--	--	--	--	133	101	79	133	79	40	**565**
	'17	35	23	108	195	123	92	94	79	29	36	--	--	**814**
Hazardous Waste Clean-up (human)	**'16**	--	--	--	--	--	--	87	65	83	100	79	39	**453**
	'17	31	82	127	175	159	116	120	183	104	58	--	--	**1155**
Illegal Dumping - 311 calls	**'16**	--	--	--	--	--	--	24	24	15	14	36	20	**133**
	'17	27	25	31	31	26	72	17	15	42	6	--	--	**292**
Litter/Debris/Leaf (Brute Cans) - Weight in pounds	**'16**	--	--	--	--	--	--	7125	7175	6975	6025	5200	6075	**38575**
	'17	6900	7675	9125	11450	9700	9700	10875	8775	9425	6950	--	--	**90575**
Posters Removed	**'16**	--	--	--	--	--	--	1497	974	866	763	1050	676	**5826**
	'17	694	467	1036	901	1534	1326	782	1389	1354	2251	--	--	**11734**
Power Washing (block faces)	**'16**	--	--	--	--	--	--	15	8	13	10	27	9	**82**
	'17	6	4	6	13	21	18	8	24	24	9	--	--	**133**
Power Washing-Hot Spots	**'16**	--	--	--	--	--	--	7	2	15	3	12	2	**41**
	'17	1	--	--	4	17	6	10	13	6	2	--	--	**59**
Scrub Requests	**'16**	--	--	--	--	--	--	15	10	8	20	34	16	**103**
	'17	8	5	13	13	45	82	88	82	38	8	--	--	**382**
Weed Abatement (block faces)	**'16**	--	--	--	--	--	--	1	3	--	--	7	--	**11**
	'17	--	--	5	9	5	1	--	3	--	3	--	--	**26**
Weed Abatement (sites)	**'16**	--	--	--	--	--	--	22	12	35	2	7	--	**78**
	'17	5	5	20	29	3	5	--	--	--	2	--	--	**69**

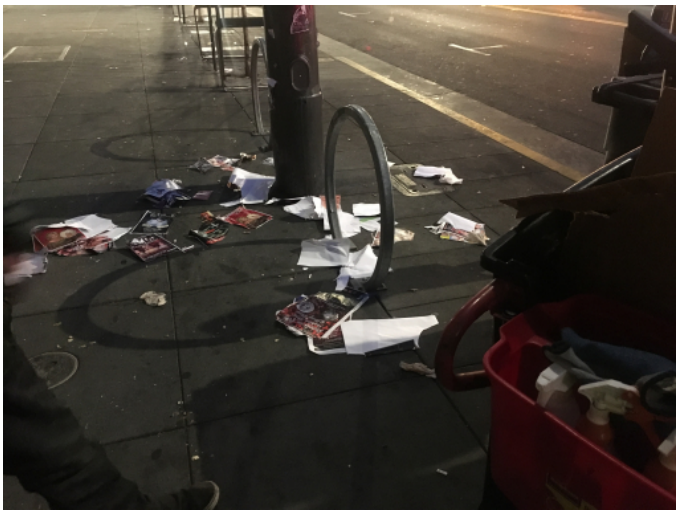
July 2016 through October 2017

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Castro Cares - 311 Illegal Dumping	**'16**	--	--	--	--	--	--	--	--	--	3	--	2	**5**
	'17	--	--	1	--	--	--	--	1	1	--	--	--	**3**
Castro Cares - Cardboard	**'16**	--	--	--	--	--	--	7	45	12	111	74	87	**336**
	'17	46	31	18	28	18	31	8	3	5	11	--	--	**199**
Castro Cares - Graffiti Tag	**'16**	--	--	--	--	--	--	--	--	3	12	--	2	**17**
	'17	6	14	10	30	3	--	4	1	--	--	--	--	**68**
Castro Cares - Hazardous Waste	**'16**	--	--	--	--	--	--	3	--	--	--	1	4	**8**
	'17	8	17	18	20	5	--	7	27	2	3	--	--	**107**
Castro Cares - Needles	**'16**	--	--	--	--	--	--	--	6	--	--	21	2	**29**
	'17	--	3	39	12	--	--	13	17	--	--	--	--	**84**
Castro Cares - Poster	**'16**	--	--	--	--	--	--	13	62	84	27	108	116	**410**
	'17	80	85	259	144	97	141	166	48	24	30	--	--	**1074**
Castro Cares - Scrub	**'16**	--	--	--	--	--	--	11	--	--	--	--	3	**14**
	'17	--	7	2	5	6	6	23	10	5	3	--	--	**67**
Castro Cares - Sticker	**'16**	--	--	--	--	--	--	3	2	1	2	3	--	**11**
	'17	11	20	12	42	14	14	11	12	3	2	--	--	**141**
Castro Cares - Trash Lbs	**'16**	--	--	--	--	--	--	250	400	575	500	525	450	**2700**
	'17	375	600	600	825	650	375	325	475	400	400	--	--	**5025**

July 2016 through October 2017

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Plaza Steward - 311 Illegal Dumping	**'16**	--	--	--	--	--	--	--	--	--	--	1	--	**1**
	'17	--	--	2	--	4	--	3	1	1	--	--	--	**11**
Plaza Steward - Cardboard	**'16**	--	--	--	--	--	--	--	--	--	56	63	119	**238**
	'17	110	71	80	55	82	38	94	42	11	11	--	--	**594**
Plaza Steward - Graffiti Tag	**'16**	--	--	--	--	--	--	--	--	--	36	--	5	**41**
	'17	31	18	65	88	69	13	47	13	16	13	--	--	**373**
Plaza Steward - Hazardous Waste	**'16**	--	--	--	--	--	--	--	--	--	15	15	11	**41**
	'17	34	51	41	16	17	11	12	25	23	4	--	--	**234**
Plaza Steward - Needles	**'16**	--	--	--	--	--	--	--	--	--	5	11	3	**19**
	'17	9	16	11	2	11	1	9	6	14	4	--	--	**83**
Plaza Steward - Poster	**'16**	--	--	--	--	--	--	--	--	--	104	196	123	**423**
	'17	100	152	250	196	271	142	112	101	137	8	--	--	**1469**
Plaza Steward - Scrub	**'16**	--	--	--	--	--	--	--	--	--	--	3	--	**3**
	'17	4	10	6	11	45	32	96	18	13	1	--	--	**236**
Plaza Steward - Sticker	**'17**	35	36	59	59	26	57	24	16	2	60	--	--	**374**
Plaza Steward - Trash Lbs	**'16**	--	--	--	--	--	--	--	--	--	1025	1000	1050	**3075**
	'17	1200	1250	1525	1225	1325	775	925	775	650	600	--	--	**10250**

Picture's



Highlights

Staffing

We suffered in October with staffing issues as our Operations Manager was on Leave of Absence and one of our Morning Cleaners moved out of state. Due to this we had to decrease the amount of days we were able to pressure wash so we could continue to keep the sidewalks swept and free of trash, feces, vomit, needles etc.

We do realize that pressure washing is a big priority for the district, and we have plans on testing out an increase of pressure washing in November, going from 2 or 3 days a week to 5 days a week.

The Seed art installment at Jane Warner Plaza