

Operations Report

Castro/Upper Market CBD

December 2019

Dispatch (415) 471-7535

Operations Manager (415) 471-7188

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Plan of ACTION

Initiatives

As the New Year approaches, we are examining our data and trends and making improvements in scheduling and training to ensure the services we provide are both efficient and consistent throughout the district. We are also excited to announce a new full-time cleaning ambassador will be hired in mid-January! This additional person will help us get to each parcel in a timely manner and, it will free up our pressure washer to be able to pressure wash 5 days a week instead of his current schedule of sweeping 1 day a week and pressure washing 4 days a week. We are really looking forward to 2020!

Happy Holidays

Cleaning Statistics

July 2019 through December 2019

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Biohazard - Needle	'19	--	--	--	--	--	--	290	235	200	298	154	248	1425
Cardboard - Flattened yards collected	'19	--	--	--	--	--	--	1774	1490	1462	1873	662	3031	10292
Graffiti Removed - Stickers	'19	--	--	--	--	--	--	305	273	187	162	69	115	1111
Graffiti Removed-Paint	'19	--	--	--	--	--	--	281	239	337	265	72	371	1565
Hazardous Waste Clean-up (human)	'19	--	--	--	--	--	--	398	473	242	299	132	343	1887
Illegal Dumping - 311 calls	'19	--	--	--	--	--	--	11	13	13	11	--	11	59
Litter/Debris/Leaf (Brute Cans) - Weight in pounds	'19	--	--	--	--	--	--	5783	4517	4190	7701	2595	5567	30353
Overflowing Trashcans Leveled	'19	--	--	--	--	--	--	15	--	13	39	6	20	93
Planters Watered (Number)	'19	--	--	--	--	--	--	16	59	60	42	23	17	217
Power Washing (block faces)	'19	--	--	--	--	--	--	27	41	42	37	14	6	167
Power Washing-Hot Spots	'19	--	--	--	--	--	--	102	77	108	146	20	240	693
Scrub Requests	'19	--	--	--	--	--	--	84	123	157	271	111	87	833
Weed Abatement (block faces)	'19	--	--	--	--	--	--	--	13	4	--	--	--	17
Weed Abatement (sites)	'19	--	--	--	--	--	--	225	88	61	75	2	12	463

July 2019 through December 2019

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Plaza Steward - 311 Illegal Dumping	'19	--	--	--	--	--	--	39	113	290	148	13	165	768
Plaza Steward - Cardboard	'19	--	--	--	--	--	--	773	1024	732	939	271	603	4342
Plaza Steward - Graffiti Tag	'19	--	--	--	--	--	--	39	22	80	38	4	3	186
Plaza Steward - Hazardous Waste	'19	--	--	--	--	--	--	239	219	237	309	42	138	1184
Plaza Steward - Needles	'19	--	--	--	--	--	--	140	87	93	124	50	188	682
Plaza Steward - Poster	'19	--	--	--	--	--	--	63	199	75	122	24	118	601
Plaza Steward - Scrub	'19	--	--	--	--	--	--	65	158	153	173	8	88	645
Plaza Steward - Sticker	'19	--	--	--	--	--	--	90	57	33	42	7	42	271
Plaza Steward - Trash Lbs	'19	--	--	--	--	--	--	2316	3749	2786	3246	904	2099	15100

July 2019 through December 2019

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Castro Cares - 311 Illegal Dumping	'19	--	--	--	--	--	--	11	32	52	79	7	110	291
Castro Cares - Cardboard	'19	--	--	--	--	--	--	138	181	152	147	98	96	812
Castro Cares - Graffiti Tag	'19	--	--	--	--	--	--	14	62	45	5	13	18	157
Castro Cares - Hazardous Waste	'19	--	--	--	--	--	--	68	130	115	117	34	50	514
Castro Cares - Needles	'19	--	--	--	--	--	--	48	41	18	20	7	14	148
Castro Cares - Poster	'19	--	--	--	--	--	--	36	64	46	36	45	51	278
Castro Cares - Scrub	'19	--	--	--	--	--	--	23	83	63	54	24	65	312
Castro Cares - Sticker	'19	--	--	--	--	--	--	27	45	26	24	6	10	138
Castro Cares - Trash Lbs	'19	--	--	--	--	--	--	738	1267	868	836	530	1191	5430