OPERATIONS REPORT

CASTRO/UPPER MARKET CBD

November 2016

CASTRO / UPPER MARKET COMMUNITY BENEFIT DISTRICT

BLOCK by BLOCK
AN SMS HOLDINGS COMPANY

Highlights

Happy Holidays

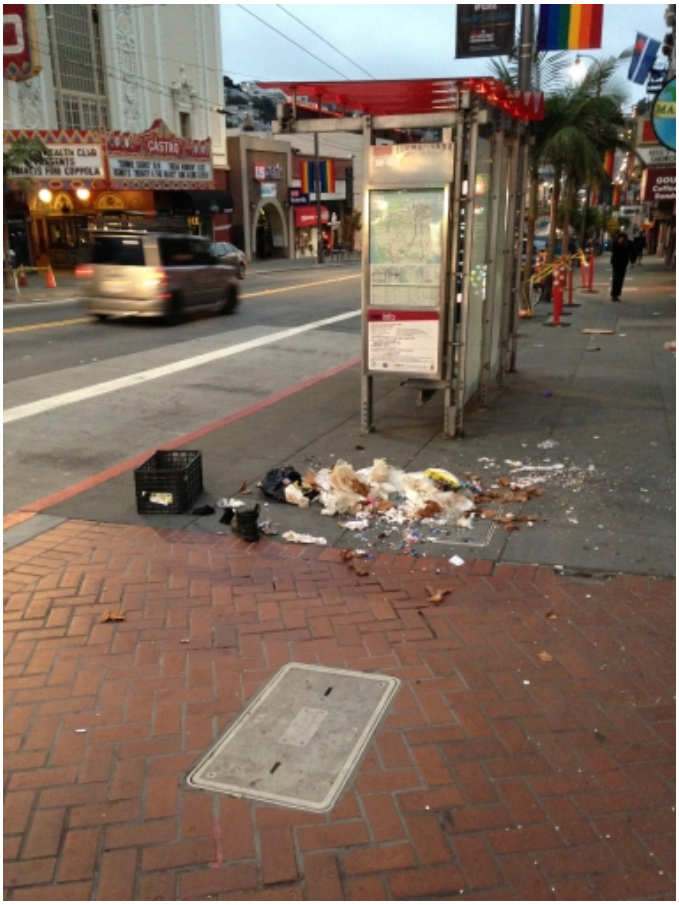
The holiday season is upon us! Thanksgiving has passed by, and Christmas and Hanukkah will be here before you know it. From all of us here at the Castro/Upper Market CBD Clean Team we hope you all have a safe and great holiday season with friends and family.

Initiatives

Over the past few months we have received several request from businesses and residents to let them know when we will be pressure washing their block. We have been working on creating a schedule so that everyone can see when we will be steam cleaning their area and plan accordingly. The schedules will be up on the CBD website under Cleaning Services. For hot spot pressure washing of stains, spills, and graffiti, please call our dispatch # at 415-471-7536, or you can reach our Operations Manager at 415-471-7188 or castromanager@blockbyblock.com.

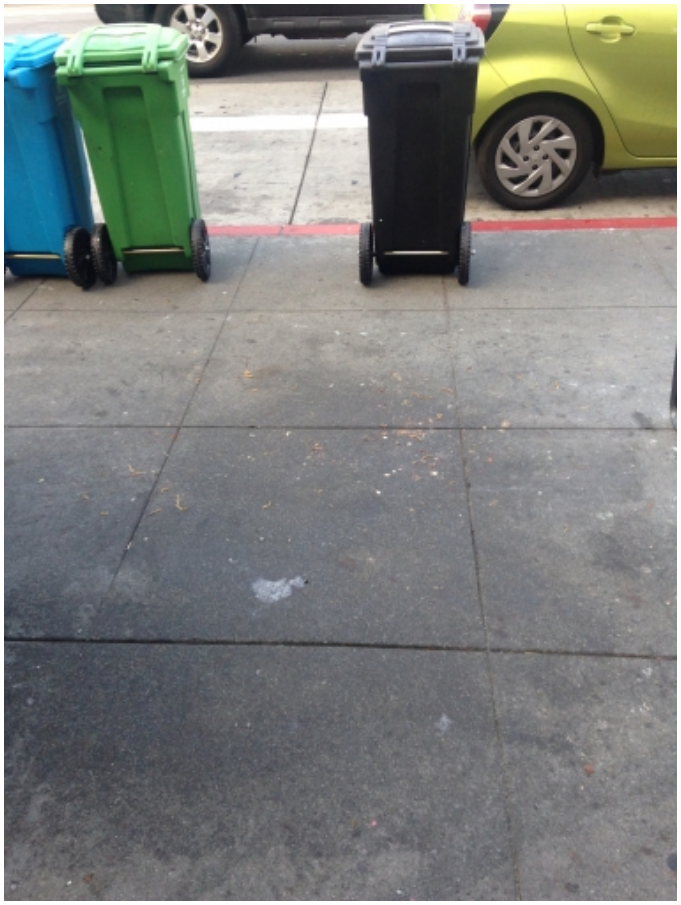
Bird Feces removal can be called for a scrub or be taken care of by pressure washer while hotspotting

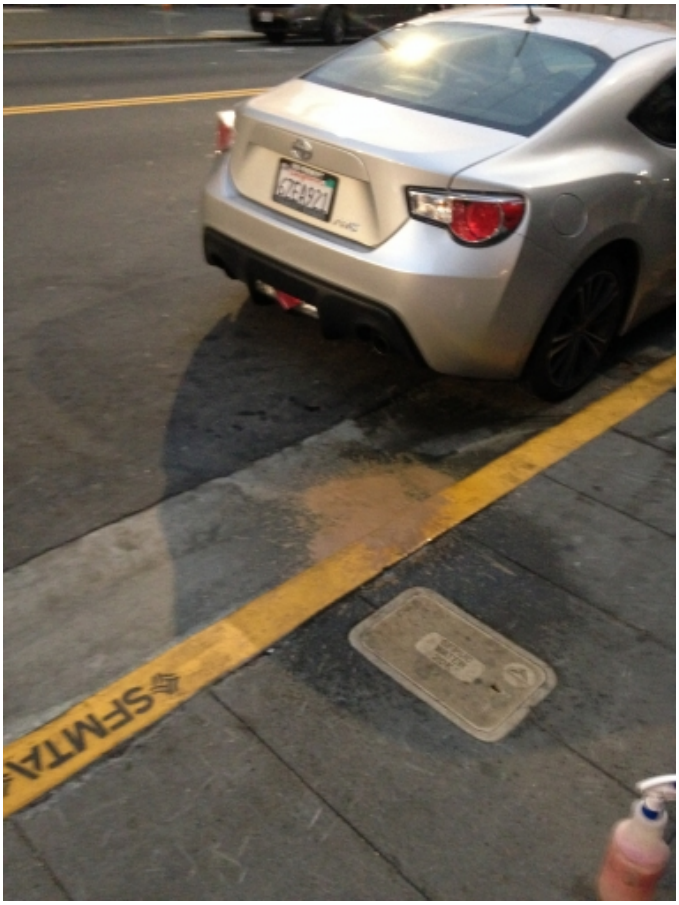
BEFORE/AFTER

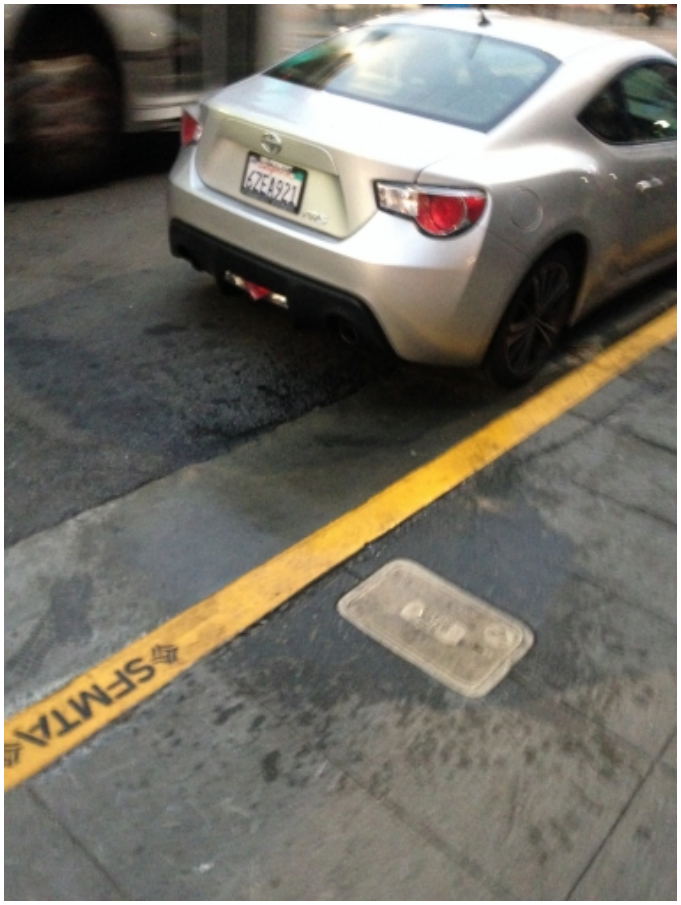


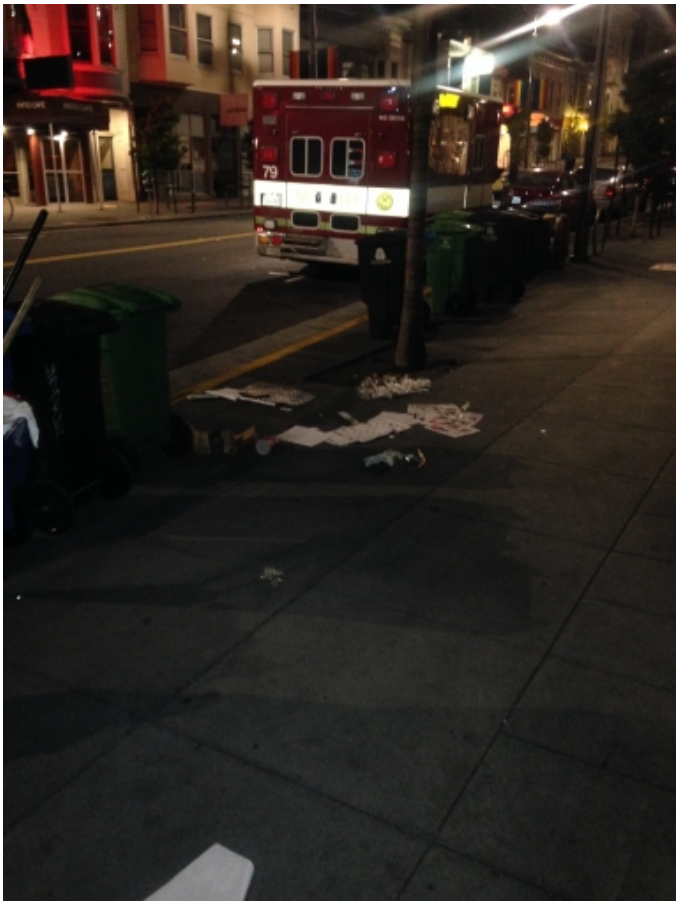
PIZZA

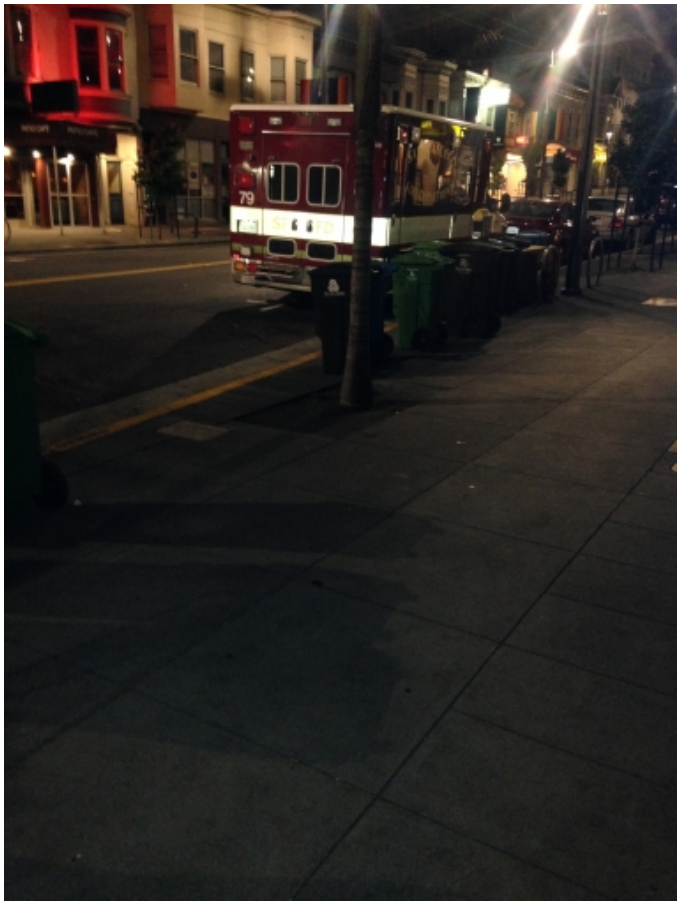
Flywheel

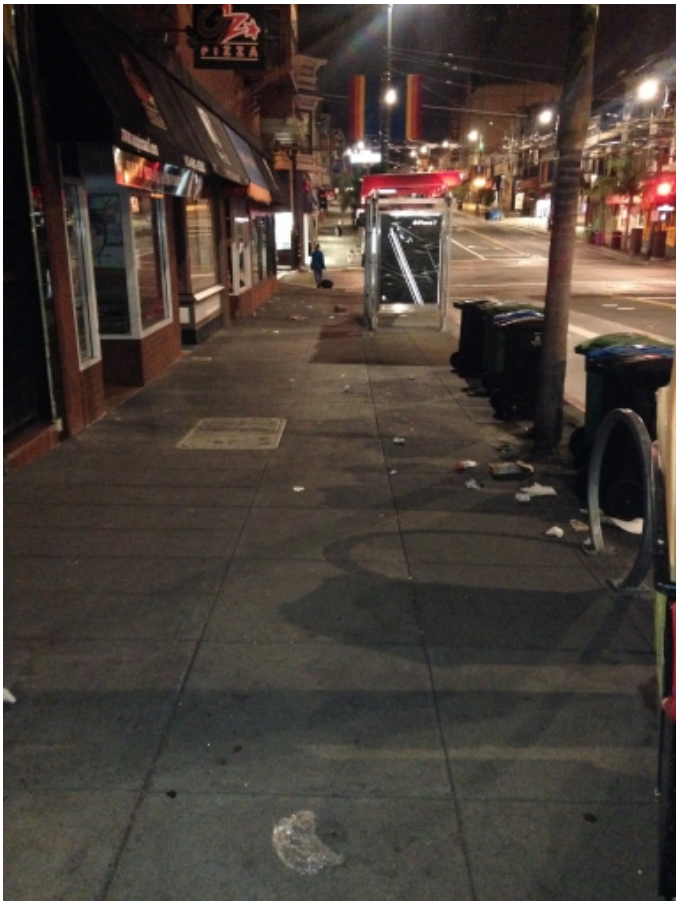






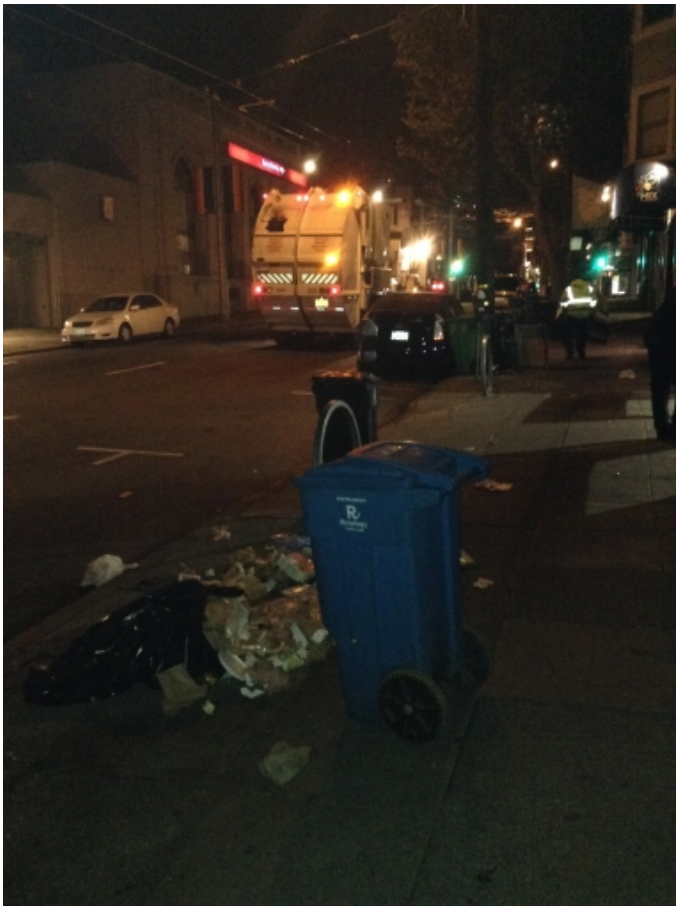






HORTICA

HORTICA



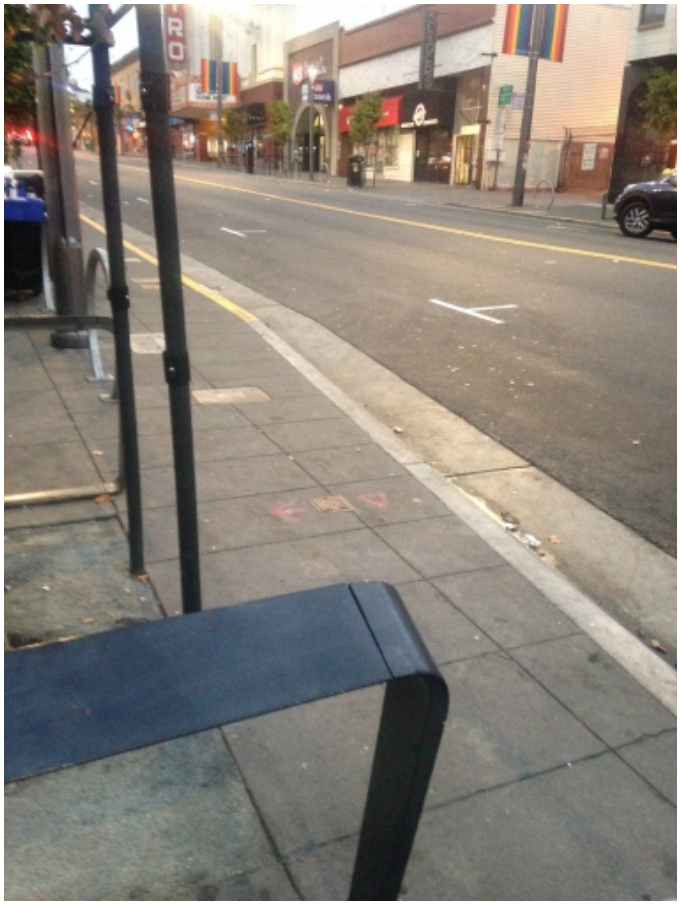
Recology

518
Cutting-Edge
Medicine and
Advocacy,
Regardless of
Ability to Pay

518
Cutting-Edg
Medicine an
Advocacy,
Regardless o
Ability to Pa

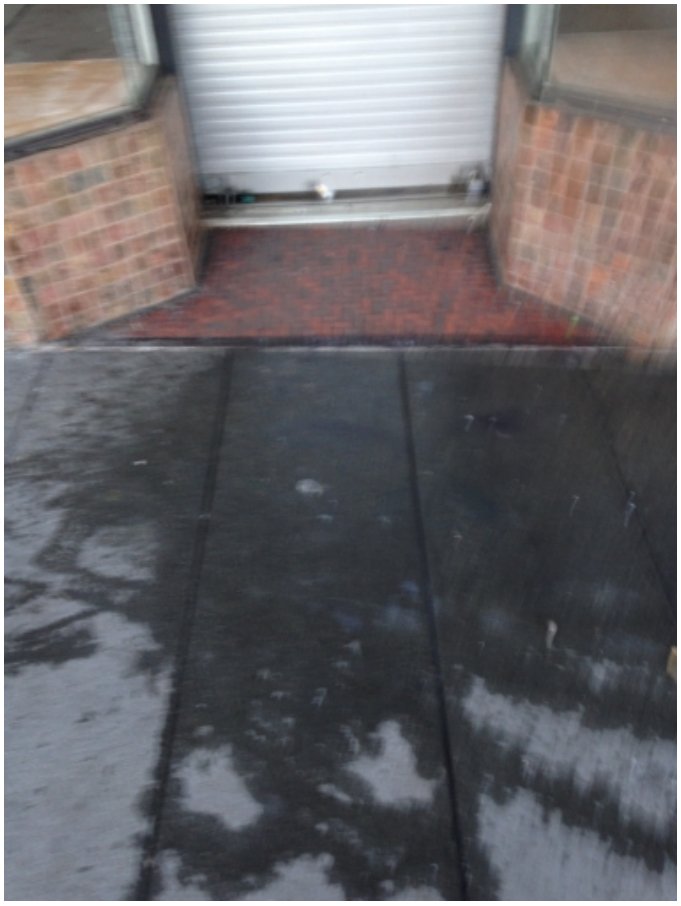
info
STOP

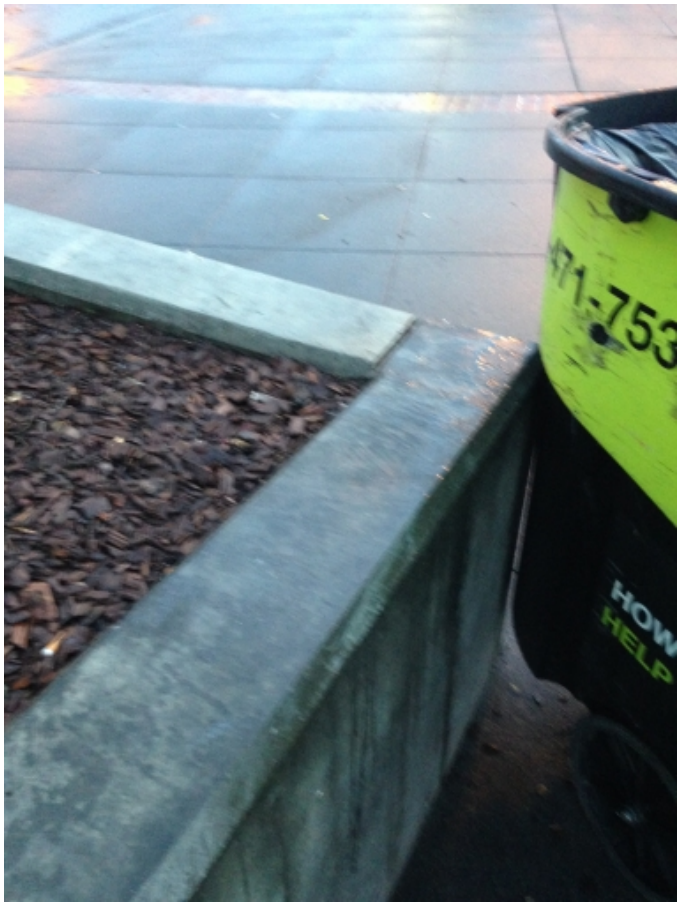
info
STOP
415-471-7536



PEOPLE LOVE US ON yelp

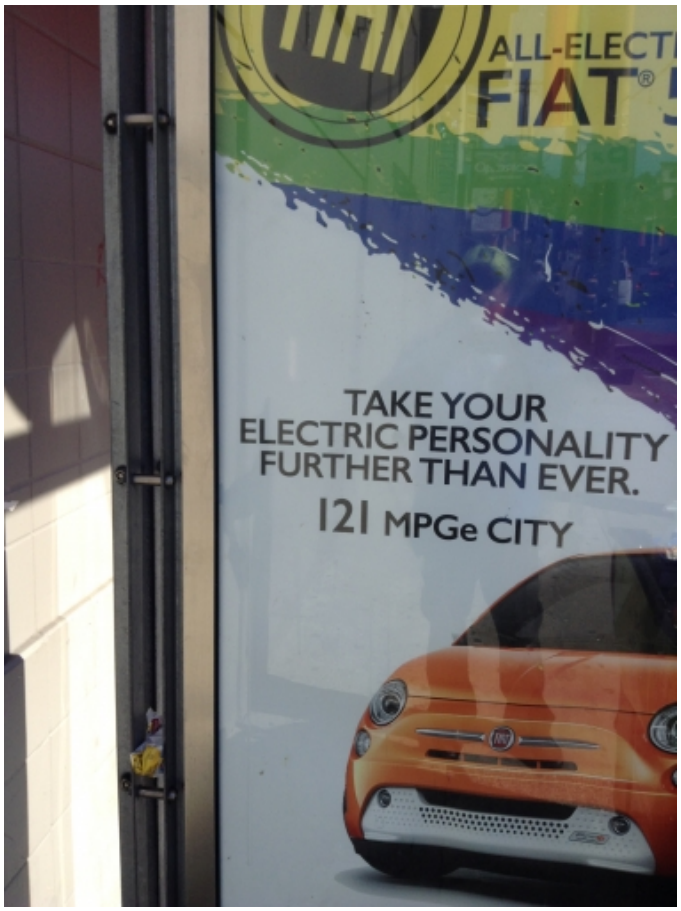
VISA





Walg
GAY
POWER

TAKE YO
ELECTRIC PERS
FURTHER THA


ALL-ELECT
FIAT
TAKE YOUR
ELECTRIC PERSONALITY
FURTHER THAN EVER.
121 MPGe CITY

TRY

DARE
IT

4071
Are we
Or do the americans
Finally wake up
and fight for
real things?
Revolt!
Build character
Reject

4071

10% of SF
voted TRUMP

Cleaning Statistics

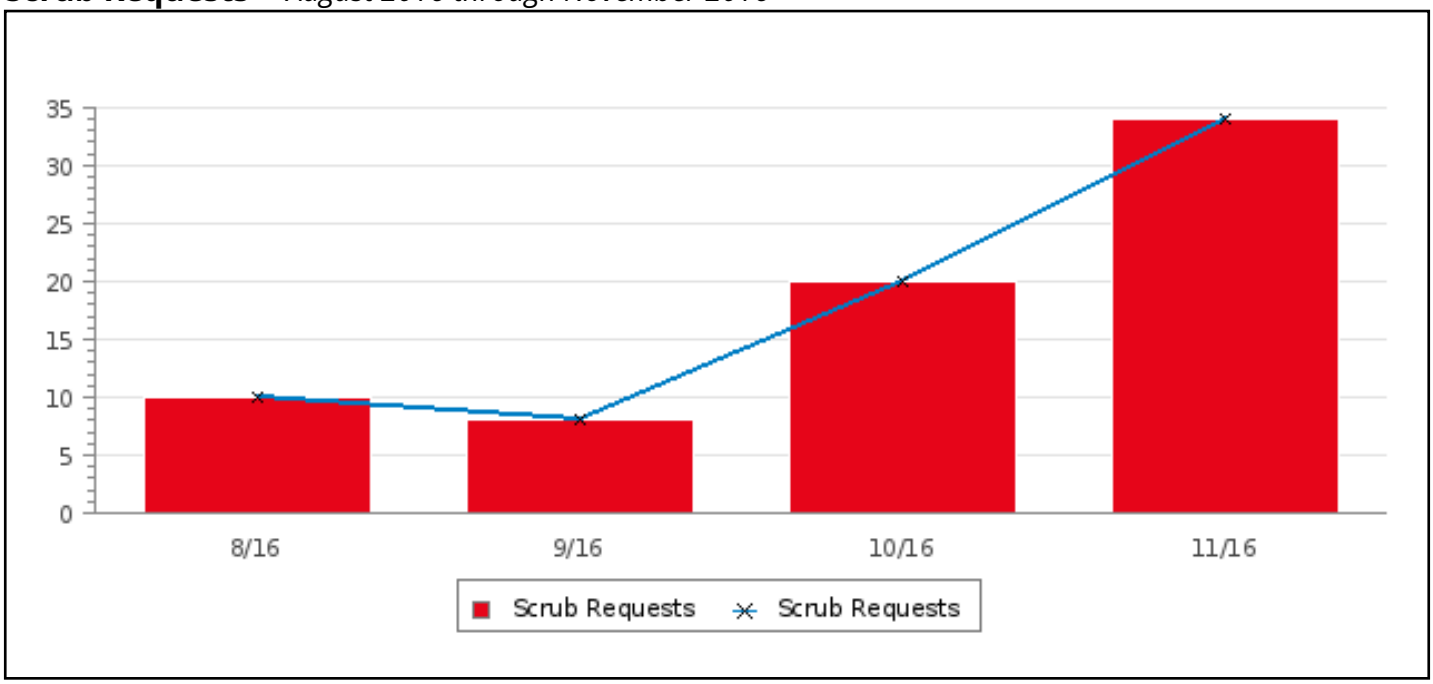
July 2016 through November 2016

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Castro Cares - 311 Illegal Dumping	**'16**	--	--	--	--	--	--	--	--	--	3	--	--	**3**
Castro Cares - Cardboard	**'16**	--	--	--	--	--	--	7	45	12	111	74	--	**249**
Castro Cares - Graffiti Tag	**'16**	--	--	--	--	--	--	--	--	3	12	--	--	**15**
Castro Cares - Hazardous Waste	**'16**	--	--	--	--	--	--	3	--	--	--	1	--	**4**
Castro Cares - Needles	**'16**	--	--	--	--	--	--	--	6	--	--	21	--	**27**
Castro Cares - Poster	**'16**	--	--	--	--	--	--	13	62	84	27	108	--	**294**
Castro Cares - Scrub	**'16**	--	--	--	--	--	--	11	--	--	--	--	--	**11**
Castro Cares - Sticker	**'16**	--	--	--	--	--	--	3	2	1	2	3	--	**11**
Castro Cares - Trash Lbs	**'16**	--	--	--	--	--	--	350	625	1025	775	775	--	**3550**

October 2016 through November 2016

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Plaza Steward - 311 Illegal Dumping	**'16**	--	--	--	--	--	--	--	--	--	--	1	--	**1**
Plaza Steward - Cardboard	**'16**	--	--	--	--	--	--	--	--	--	56	63	--	**119**
Plaza Steward - Graffiti Tag	**'16**	--	--	--	--	--	--	--	--	--	36	--	--	**36**
Plaza Steward - Hazardous Waste	**'16**	--	--	--	--	--	--	--	--	--	15	15	--	**30**
Plaza Steward - Needles	**'16**	--	--	--	--	--	--	--	--	--	5	11	--	**16**
Plaza Steward - Poster	**'16**	--	--	--	--	--	--	--	--	--	104	191	--	**295**
Plaza Steward - Scrub	**'16**	--	--	--	--	--	--	--	--	--	--	3	--	**3**
Plaza Steward - Trash Lbs	**'16**	--	--	--	--	--	--	--	--	--	975	775	--	**1750**

April 2016 through November 2016

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
311 Request - Graffiti	**'16**	--	--	--	2	--	2	10	6	9	3	2	--	**34**
Biohazard - Needle	**'16**	--	--	--	54	37	21	77	50	103	57	120	--	**519**
Cardboard - Flattened yards collected	**'16**	--	--	--	105	165	90	358	354	589	536	621	--	**2818**
Directions - Cleaning Ambassadors	**'16**	--	--	--	91	52	19	30	36	29	21	33	--	**311**
Graffiti Removed-Paint	**'16**	--	--	--	137	242	110	139	101	79	133	86	--	**1027**
Graffiti Removed-Stickers	**'16**	--	--	--	269	124	31	45	54	64	55	20	--	**662**
Hazardous Waste Clean-up (human)	**'16**	--	--	--	45	29	45	86	66	83	99	84	--	**537**
Illegal Dumping - 311 calls	**'16**	--	--	--	21	32	17	24	24	14	15	37	--	**184**
Litter/Debris/Leaf (Brute Cans) - Weight in pounds	**'16**	--	--	--	4800	6725	5675	7200	7300	7025	5975	5500	--	**50200**
Posters Removed	**'16**	--	--	--	1392	2279	1750	1500	974	863	768	1091	--	**10617**
Power Washing (block faces)	**'16**	--	--	--	--	10	12	15	8	13	10	27	--	**95**
Power Washing-Hot Spots	**'16**	--	--	--	--	20	52	7	2	15	3	12	--	**111**
Scrub Requests	**'16**	--	--	--	3	17	20	16	10	7	21	34	--	**128**
Weed Abatement (block faces)	**'16**	--	--	--	--	11	2	1	3	--	--	7	--	**24**
Weed Abatement (sites)	**'16**	--	--	--	--	26	10	22	12	35	2	7	--	**114**

Scrub Requests -- *August 2016 through November 2016*