



Operations Report

Castro/ Upper Market CBD

April 2019

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Challenges

Creating a cleaner neighborhood

Cleaning up after the homeless is by far one of our biggest challenges. We are doing everything in our power to stay on top of this matter. On a daily basis we receive calls of concern informing us that a homeless person has left stuff behind. We respond promptly to the calls; although we don't have control over where they sleep or what they leave behind we understand that it is a priority. We have identified the hot spots and we try our best to keep those areas dialed in throughout the day. Our main goal is to create a cleaner neighborhood.

Incidents

This month we have had three different incidents where someone on the street caused harm to a cleaning ambassador. Luckily there was nothing major and everyone is okay. We have been trained to disengage as soon as a hostile person is coming our way if we feel like we are in danger we will leave the trash behind and come back and take care of it later. We are working with Patrol Special and SFPD to keep the neighborhood safe.



Before/After





Statistics

July 2018 through April 2019

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Biohazard - Needle	'18	--	--	--	--	--	--	162	104	63	59	119	139	646
	'19	122	186	274	392	--	--	--	--	--	--	--	--	974
Cardboard - Flattened yards collected	'18	--	--	--	--	--	--	2923	2593	2442	2469	2881	2663	15971
	'19	2458	2106	2392	2032	--	--	--	--	--	--	--	--	8988
Graffiti Removed-Paint	'18	--	--	--	--	--	--	291	194	67	66	65	70	753
	'19	89	123	310	236	--	--	--	--	--	--	--	--	758
Hazardous Waste Clean-up (human)	'18	--	--	--	--	--	--	257	192	64	40	109	50	712
	'19	122	208	265	330	--	--	--	--	--	--	--	--	925
Litter/Debris/Leaf (Brute Cans) - Weight in pounds	'18	--	--	--	--	--	--	12150	8575	6925	6664	8807	8182	51303
	'19	4811	5636	11232	6710	--	--	--	--	--	--	--	--	28389
Overflowing Trashcans Leveled	'18	--	--	--	--	--	--	17	--	6	61	7	9	100
	'19	3	3	6	28	--	--	--	--	--	--	--	--	40
Power Washing (block faces)	'18	--	--	--	--	--	--	35	37	25	29	23	25	174
	'19	34	44	16	21	--	--	--	--	--	--	--	--	115
Power Washing-Hot Spots	'18	--	--	--	--	--	--	88	81	43	47	58	52	369
	'19	65	66	132	149	--	--	--	--	--	--	--	--	412
Scrub Requests	'18	--	--	--	--	--	--	420	258	28	24	15	20	765
	'19	29	35	117	98	--	--	--	--	--	--	--	--	279

July 2018 through April 2019

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Planters Watered (Number)	'18	--	--	--	--	--	--	52	14	--	--	--	--	66
	'19	1	--	--	30	--	--	--	--	--	--	--	--	31
Plaza Steward - 311 Illegal Dumping	'18	--	--	--	--	--	--	--	--	1	5	--	5	11
	'19	8	--	31	8	--	--	--	--	--	--	--	--	47
Plaza Steward - Cardboard	'18	--	--	--	--	--	--	175	75	332	192	171	6	951
	'19	185	--	90	234	--	--	--	--	--	--	--	--	509
Plaza Steward - Graffiti Tag	'18	--	--	--	--	--	--	--	2	--	31	10	9	52
	'19	6	1	21	24	--	--	--	--	--	--	--	--	52
Plaza Steward - Hazardous Waste	'18	--	--	--	--	--	--	9	2	1	10	8	3	33
	'19	5	--	36	54	--	--	--	--	--	--	--	--	95
Plaza Steward - Needles	'18	--	--	--	--	--	--	7	2	5	3	4	3	24
	'19	2	1	17	24	--	--	--	--	--	--	--	--	44
Plaza Steward - Poster	'18	--	--	--	--	--	--	40	6	36	55	35	--	172
	'19	11	6	58	147	--	--	--	--	--	--	--	--	222
Plaza Steward - Scrub	'18	--	--	--	--	--	--	35	24	22	28	12	6	127
	'19	1	--	36	40	--	--	--	--	--	--	--	--	77
Plaza Steward - Sticker	'18	--	--	--	--	--	--	3	--	1	1	2	7	14
	'19	1	1	21	8	--	--	--	--	--	--	--	--	31
Plaza Steward - Trash Lbs	'18	--	--	--	--	--	--	1425	475	1025	903	550	50	4428
	'19	825	1350	831	1527	--	--	--	--	--	--	--	--	4533

July 2018 through April 2019

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Castro Cares - 311 Illegal Dumping	'19	3	--	11	9	--	--	--	--	--	--	--	--	23
Castro Cares - Cardboard	'18	--	--	--	--	--	--	66	31	25	224	50	25	421
	'19	10	143	104	250	--	--	--	--	--	--	--	--	507
Castro Cares - Graffiti Tag	'18	--	--	--	--	--	--	4	3	3	--	--	3	13
	'19	--	1	8	12	--	--	--	--	--	--	--	--	21
Castro Cares - Hazardous Waste	'18	--	--	--	--	--	--	6	2	6	--	--	3	17
	'19	1	1	39	54	--	--	--	--	--	--	--	--	95
Castro Cares - Needles	'18	--	--	--	--	--	--	6	5	--	--	2	1	14
	'19	16	1	6	11	--	--	--	--	--	--	--	--	34
Castro Cares - Poster	'18	--	--	--	--	--	--	3	28	146	15	112	2	306
	'19	3	--	32	22	--	--	--	--	--	--	--	--	57
Castro Cares - Scrub	'18	--	--	--	--	--	--	15	16	7	13	5	5	61
	'19	--	3	28	44	--	--	--	--	--	--	--	--	75
Castro Cares - Sticker	'18	--	--	--	--	--	--	4	1	1	--	1	12	19
	'19	50	2	58	2	--	--	--	--	--	--	--	--	112
Castro Cares - Trash Lbs	'18	--	--	--	--	--	--	300	475	300	303	2150	5811	9339
	'19	6767	5271	1202	1479	--	--	--	--	--	--	--	--	14719